



Catalogue Of Products

Models2U Contact details



: www.models2u.co.uk



: customercare@models2u.co.uk



: UK 01543 433999 International +44 1543 433999



: Models2U, Main Street, Whittington, Lichfield. WS14 9JS
ENGLAND

Welcome to the latest edition of the Models2U Catalogue!

Who are Models2U?

Models2U started operations in 2000, originally specialising in the Revell range of products. Our main area of sales is through the internet, providing our customers with an easy to use, colourful, user-friendly web-shop as an alternative to the unfortunately ever-decreasing number of high street model shops. If you haven't already had the chance to experience our site, please have a look at www.models2u.co.uk.

Within a short space of time, demand grew and our range has expanded considerably to encompass both well-known and less well-known manufacturers. We also stock a wide range of modelling tools and accessories. Revell models are still our number one range and we endeavour to stock the whole range including modelling accessories, die-cast models and the Grand Champion range of toy horses.

We are now a leading mail order supplier of models and accessories. We despatch to customers worldwide.

Models2U try to offer the model shop friendly feel within the internet. We understand the difficulty choosing something without seeing it and welcome your telephone calls if you want to know more details.

We don't operate a physical high-street shop, but we do have visitors to our store by prior arrangement. Contact us for details.



The Catalogue

Limitations

Our main catalogue is our web-shop, through which we offer our customers several great deals on models and accessories, including a monthly discount deals section where we offer 20% off a random selection of products from the Revell range. We also have availability of previously de-listed items in our stock which will be listed in the catalogue, but once we have sold them they are no longer available. A paper catalogue such as this, unfortunately will be soon outdated. Therefore, we supply the printed catalogue on the understanding that availability cannot be guaranteed. If you are looking at items that are 'de-listed' items in the catalogue, marked 'LA' it is recommended that you contact us for availability before sending us payment. The web-shop is kept up to date – when we have sold out it is no longer visible on the site.

Promotions, Price Reductions and Increases

Pricing listed is the Recommended Selling Price for the products and in a number of cases, this price may be reduced. If you order a product from the catalogue that is actually cheaper or discounted on the site, you will pay the price listed on the web-shop. Equally, if the product price increases after the printing of the catalogue we reserve the right to charge the raised price in line with the web-shop.

Contents

Our catalogue is not definitive. We have access to a number of other current products and ranges and we will gladly try to find something for you for supply typically within a couple of weeks. Access to that elusive model de-listed ten years ago that you desperately want is likely to be impossible!

Pre-Ordering

We accept pre-orders for new products, listed as 'NR' in the catalogue. Models2U do not take any payment until despatch. If your order falls into our free post category containing some stock items and new release items we reserve the right to charge the relevant postage for the 'stock items'. This postage cost will be refunded off the price of the new items when they are released.

We are given approximate dates for release, which most of the time are relatively accurate but sometimes can be delayed up to 12 months or may even be cancelled. Models2U cannot be held responsible for such delays. We will endeavour to keep you abreast of any such delays.

Ordering

Placing your order couldn't be simpler!

Internet – through our web-shop. Select your items and follow the instructions to place the order.

By post - You can use the order form included in this catalogue or in a letter by writing down the reference numbers for the items in the catalogue and your contact / delivery details including phone number in case we need to contact you regarding your payment or delivery details etc .

By phone – Call our hot line on 01543 433999 between 8am and 10pm, seven days a week. If we can't take your call, leave your name and number and we'll call you back!

By PayPal™ - Contact us with your order first to confirm availability. Our PayPal™ address for payment is paypal@models2u.co.uk

Minimum Order – We operate a minimum order value of £7 plus postage and packing charge.

Discount Vouchers – If you have a Models2U voucher this can be redeemed against items in the shop that are not already discounted. Some of our vouchers may be limited to particular manufacturers products and they are only redeemable against the relevant range and not other manufacturers! Remember to let us have your discount voucher reference number with your order.

Out of Stock – We receive regular deliveries from our manufacturers and suppliers and try to keep stock of all items in the catalogue. If we don't have the item or quantity required in stock we will contact you to inform you of likely delay. In such cases, we normally send the bulk of your order and follow it with the missing items when they are received.

Protection – Depending on your order, it may be wrapped in corrugated board and brown paper or in a box. If you need the packaging to be in 'factory' condition, let us know and we will pack it in a box for extra protection. This may result in extra cost to yourself. We will contact you with details of extra cost

We may also add padding to the model box to minimise 'rattling' and damage during transit. If you don't want this protection please let us know. If you request no protection, this would be at your own risk and Models2U cannot be held liable for damage.

Payment

We accept payment through a number of methods. Note – for payments other than credit or debit cards we cannot despatch your order until the payment is received by us.

Cash – We do not recommend posting cash. Loss of cash through the mail system is at your own responsibility. If we don't receive it we don't send your order! We accept cash from callers to our store.

Cheques and Postal orders – Cheques drawn on a UK bank account or postal orders to the correct value in Sterling made payable to 'Models2U'. If there is a difference between the catalogue price and the price in the web-shop price we may refund the difference or offer a discount from your next order depending on the size of the difference.

Credit or debit cards – Payment by credit card can be taken through the web-shop or by telephone. We would recommend that you do not post your credit card details. We do not request PIN numbers. However, to minimise risk of fraud to you and us we do ask that where possible you supply us with the address of the cardholder if this is different from the delivery address and the Card Verification Number (CVN) which is marked on the signature strip on the reverse of the card. If this information you provide is not available or incorrect, this could delay your order. Unfortunately, a guess at the card number or expiry dates etc won't work! Please don't be offended if one of our staff contacts you to verify your details.

Postage Cost

We try to keep our postage costs as low and simple as possible. Wherever possible we despatch on the day of receipt of your order or the next business day.

The following prices relate to mainland UK deliveries. (Some locations may not be possible to carry out Next Day Delivery. We can advise you on this. For all other destinations worldwide, we charge postage at cost and offer options on air mail or by sea on request.)

Economy Post – sent by Royal Mail First or Second Class or Parcel Force. Delivery time – up to ten days, although typically a lot less! It may even arrive the next day!

Next Day – available only to UK mainland and Northern Ireland (excluding Highlands and Islands) sent by Royal Mail Special Delivery or DHL, providing the order is received before 1.00pm (UK time). Where possible, we will try to get the order out if it arrives later but cannot guarantee this.

Next Day orders received after the cut-off time on Thursday until the cut-off on Friday will generally not be delivered until Monday. Saturday delivery can sometimes be arranged at extra cost to you. Contact us for details.

Next Day orders received after the Friday cut-off until the Monday cut-off will not generally be delivered until Tuesday.

Remember, if you select Next Day – it will be the day after we receive your order, if the order is sent by post.

To receive it next day, there must also be provision to receive the parcel. The carrier will generally not leave the parcel if there is no-one to sign for it. If no-one is going to be in, you can get it delivered to a neighbour, work address etc.

We are at the mercy of our carriers and while we make every effort to get it to you next day we cannot 100% guarantee this.

Order Value	Economy	Next Day
£6.00 - £15.00	£2.00	£4.50
£15.01 - £30.00	£3.00	£6.00
£30.01 - £45.00	£4.50	£6.00
£45.01 - £60.00	£4.00	£6.00
£60.01 and above	FREE POSTAGE	FREE

For some items we charge postage at cost, for example where the items are particularly light in relation to their cost, such as airbrush spares. Some items carry a postal excess, typically the die-cast cars. Contact us for details.

Ownership

Items remain the property of Models2U until the payment is confirmed. In the event of bad debt, we will take steps to recover the items in original condition or payment for the items.

Security

Credit Card details - Our web-shop payment section uses a secure server to prevent fraud. The risk of fraud is more likely if you use a card in a restaurant for example when the waiter takes your card off you for payment!

Personal information – We do not release your personal information to any third parties. We may use your email address, if you have supplied it to us to send occasional newsletters or other information unless you have indicated that you do not wish to receive such communications.

CONTENTS

Manufacturer	Description of key ranges stocked at Models2U
A Call to Arms	British manufacturer of historical figures.
Academy	Korean-built – mainly armour, aircraft and diorama accessories. Some ships.
Airfix	British model supplier of a wide range of subjects.
Bandai	High quality Star Trek models.
Bilek	Eastern European manufacturer.
Billing Boats	Danish manufacturer of boat models.
Caesar Miniatures	Far Eastern supplier of historical and WW2 figures. Limited ranges available.
Dapol	British railway subjects ex-Airfix moulds
Dragon	Growing manufacturer of armour and some aircraft
Emhar	Figures and WW1 vehicles.
Experts Choice	Decal paper.
Fujimi	Some military armour.
Hasegawa	Large range of 1:72 armour and some aircraft available.
HäT Industrie	Immense range of figures from many different eras. Includes a number of ex-Airfix figures.
Heller	French manufacturer, formerly allied to Airfix. Various products.
Hobbycraft	Canadian manufacturer, mainly aircraft
Humbrol	Paint and other modelling products.
ICM	Mainly figures available.
IMEX	Mainly merchant ships available.
Italeri	Italian manufacturer of a wide range of subjects.
Javis Manufacturing	Diorama accessories and fine brushes.
JB Models	British manufacturer of mainly British post-war 1:76 military hardware.
Kitech (Zhengdefu)	Economy range of armour and some aircraft.
MIG	Pigments for advanced detailing effects.
Minicraft	Famed mainly for civil aircraft model manufacture.
Mirage Hobby	Eastern European diorama accessories and armour.
Miscellaneous	Typically one-off items.
Modelcraft	Modellers tools and accessories.
Monogram	US model supplier – limited range of imported models.
Nexus	Historical and fictional figures.
Polar Lights	Star Trek models.
Prym	Modular storage boxes that can be extended with extra trays.
Revell	Wide range of modelling subjects and accessories including paints, brushes, airbrushes and tools.
Strelets	Ukrainian manufacturer of historical figures. Figures have typically unique poses, i.e. no repeats.
Tamiya	Japanese manufacturer of quality 1:35 armour and aircraft models as well as accessories.
Trumpeter	Far Eastern manufacturer of aircraft armour etc
Zvezda	Mainly Russian 1:35 armour plus some aircraft.

Key to Catalogue

a	=	In-stock item, available off shelf, subject to availability.
LA	=	De-listed item with limited availability. (Call for availability)
NR	=	New release not available when catalogue printed. (Call for availability)
SO	=	Special Order Item. (delivery usually two to three weeks – call to confirm)

